GrabCab Referral Community Lucky Draw

Objective

- GrabCab intends to run a community based lucky draw to encourage existing Grab Driver-Partners to refer new drivers to GrabCab
- The draw is additional to the regular referral programme.
- Only the referrer enters the draw or can win its prize; the referred driver does not receive ballots.

Mechanics

- **Eligibility:** The referrer must have an active Grab Driver-Partner account but need not rent from GrabCab. There is no cap on referrals, but each referrer can win only once.
- **Qualifying referral**: A driver new to GrabCab places a deposit and reserves a vehicle by the entry cut-off, for collection by 31 December 2026. Each distinct referred driver counts once toward the community target.
- **Ballots**: Each qualifying referral gives the referrer 1, 2, 3 or 4 ballots for a reserved 6-, 12-, 24- or 36-month contract respectively.
- **Prize tiers:** Fewer than 50 qualifying referrals results in no draw; 50–99 unlocks 3 winners; 100 or more unlocks 6.
- **Award conditions:** Lucky draw will be held on 28 December. Prizes will be issued by 31 December.
    - If the referred driver initiates a contract termination within 3 months of their car collection date, GrabCab reserves the right to clawback the credits issued.
    -

Terms & Conditions

1. **Promotion period**: The GrabCab Pte Ltd (“GrabCab”) Referral Community Contest (the “Contest”) runs from 18 November 2026 until 18 December 2026 (“Contest Period”). Only referrals recorded during this Contest Period qualify for the lucky draw.

2. **Lucky Draw and Prizes:** The lucky draw will only take place if there are at least 50 qualifying referrals in total (as defined in para 4 below) during the Contest Period. If there are at least 50 qualifying referrals, the number of winners and the prize shall be as follows:

Total Qualifying Referrals*	Number of Winners Drawn	Prize Per winner
50-99	3	$5,000 Grab Driver Credits
100 or more	6	

*Based on the total number of distinct qualifying Referees with a deposit and vehicle reservation at the end of the Contest Period

3. **Participation Eligibility:** The person making the referral ("Referrer") must have an active Grab Driver-Partner account when the qualifying referral is recorded. The Referrer does not need to rent a vehicle from GrabCab. Only the Referrer is eligible to participate in this lucky draw: ballots are issued to the Referrer, and only the Referrer is eligible to win the prize

   There is no limit on the number of drivers a Referrer may refer, but each Referrer may win only one lucky-draw prize. A referred driver ("Referee") does not receive ballots or enter the lucky draw merely by being referred.

4. Qualifying referral: For a Referrer to qualify for lucky draw participation:
   a. The referred driver ("Referee") must be new to GrabCab and must not have previously rented a GrabCab vehicle.
   b. By the end of the Contest Period, the Referee must have placed the required deposit and reserved a GrabCab vehicle for collection by 31 December 2026 under a qualifying 6-, 12-, 24- or 36-month rental agreement.
   c. The Referee must provide the Referrer's full name and contact number when making the reservation, so GrabCab can identify and verify the referral. Only one Referrer may be recorded for each Referee. A Referee cannot refer themselves.
   d. Each individual Referee can only be counted as one referral, regardless of the number of reservations they make.

5. Ballots counts: Each qualifying referral earns the Referrer ballots according to the contract length reserved by the Referee:

Contract Length	Ballots per qualifying referral
6 months	1
12 months	2
24 months	3
36 months	4

There is no limit on the number of qualifying referrals a Referrer may have. More ballots increase a participant's chance of being drawn but do not guarantee a prize.

6. **Draw and prize fulfilment:** If at least 50 qualifying referrals have occurred during the Contest Period, GrabCab will draw the winners from Referrers' ballots on 22 December

2026 4pm, during the Facebook Live event on GrabCab's Facebook page. If the same Referrer is drawn more than once, GrabCab will redraw for another Referrer.

The prize shall be credited to the winners' driver wallets by 31 December, 2026.

7. **Notification and fulfilment:** GrabCab will notify confirmed winners using the contact details provided by the Referee within 7 days of the draw. Winners must respond and provide information reasonably required to verify their identity by 29 December 2026, otherwise the Prize will be forfeited.

8. **Clawback:** In the event that all the Referees of a prize winner initiates termination of their rental agreement within three (3) months of their rental agreement start date, GrabCab reserves the right to clawback the prize issued to the winner.

9. The Contest and its rewards are additional to any regular referral rewards for which the Referrer or Referee separately qualifies under the existing referral programme terms.

10. All prizes are non-exchangeable and non-refundable. GrabCab reserves the right to substitute any prize with another of similar value at its sole discretion.

11. GrabCab may reject duplicate, fraudulent or otherwise non-compliant entries, subject to applicable law.

12. GrabCab's decisions in any matter in relation to the Contest shall be final and conclusive. Any request for appeal and review shall not be entertained.

13. Failure to comply with or breach of any part of these Terms and Conditions may result in forfeiture of prizes.

14. GrabCab reserves the sole and absolute right to vary these Terms and Conditions, suspend, or cancel the Contest or the lucky draw at any time without giving any prior notice.

15. **Personal data and general terms:**
    a. By providing the Referrer's name and contact number to GrabCab, each Referee confirms that the Referrer has given consent to the Referee for his/her personal data to be provided to GrabCab to be collected, used, processed or disclosed by GrabCab for the purposes of this Contest.
    b. By participating in the Contest, each participant consents to GrabCab's collection, use, disclosure and otherwise processing of his/her personal data (eg. name, phone number, email address, residential address) to facilitate the execution of the Campaign (including verification of participants' eligibility, notifying the winners, announcing the winners on Grab's online platforms, delivery/collection of prizes) and for advertising, promotional, marketing and/or

other related purposes without compensation, in accordance with applicable privacy laws and Grab Privacy Notice (https://www.grab.com/sg/terms-policies/privacy-notice/).